



City Innovation Snapshot MOSCOW, Russia

Overview

- ▶ **Mayor:** Sergey Semyonovich Sobyanin
- ▶ **Term:** 2018–2023
- ▶ **Innovation Lead:** Alexei Fursin
- ▶ **Population size:** 12.64 million (2019)
- ▶ **Innovation / open data website:**
<https://data.mos.ru/>

What is the organisational structure?

Moscow has several organisations dedicated to innovation, including the Entrepreneurship and Innovation Development Department, IT Department, Moscow Agency of Innovation and Moscow Innovation Cluster.

Staff skills and profiles include:

- Project Manager
- Data Scientist
- Strategic Communications
- Designer
- Community Engagement
- Political Scientist / Sociologist / Philosopher



Spotlight | Integrated Medical Information & Analytical System

The Integrated Medical Information and Analytical System (IMIAS) improves the quality of healthcare delivery in Moscow by centralising the electronic medical records of Muscovites. IMIAS not only facilitates easy access to healthcare services online such as locating the nearest medical institutions, scheduling an appointment, or accessing medical e-records, but also reduces the administrative burden on medical personnel. By continuously updating non-sensitive data from patients in real time, the system provides the authorities with key performance metrics like the number of patients, waiting times, length of visits and estimated cost savings, which can be used to improve Moscow's healthcare system.

What is the city's innovation vision?

Like 50% of cities surveyed, Moscow has no formal innovation strategy.

The city most closely associates innovation capacity with:

- Experimentation, pilots and prototyping
- Human-centred design

What is the city's innovation approach?

Similar to more than half of cities surveyed, Moscow approaches innovation capacity both from a holistic / macro level and in specific policy areas.

The top two priority policy areas for the city's innovation work are:

Innovation
Infrastructure

Human Capital

What innovation partnerships exist?

Moscow has developed partnerships to promote innovation capacity with other public agencies, private firms and city residents/resident associations.

To improve data use, the city has also developed data partnerships with the private sector, academia and think tanks, to collect and analyse data, as well as with other cities.



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What funding is available?

Like 81% of cities surveyed, Moscow has dedicated funding to support innovation capacity, which comes from the following source:

- **Municipal budget** (city council approved funds)

Moscow's funding for innovation capacity is generally directed towards **training staff and building capacity, generating ideas and brainstorming, investing in digital systems and physical infrastructure, and paying for third-party services.**



How is innovation helping the city?

- ✓ Improving service delivery
- ✓ Simplifying administrative procedures for firms and residents
- ✓ Engaging residents and other stakeholders

The most critical success factors in supporting the city's innovation work are a **focus on metrics** and **Human Resource involvement.**



How is data used?

Data plays a **significant role** in the decision making and innovation efforts in Moscow. The city currently **uses data to align its budget process with its strategic priorities.** Challenges preventing the use of data to support innovation goals include **limited compatibility of data across policy areas** and the fact that **data are seldom shared among agencies.**

Moscow **maintains a comprehensive data inventory** to make data more accesible, **publishes open data online** and **provides clear how-to guidance** to help residents access and use city data.



How are outcomes measured?

Policy areas **with sufficient data** or **without sufficient data** to support innovation capacity in the city.

Transport / Mobility	Economic Development	Housing	Policing and Law Enforcement	Health
Government Finance	Waste and Sewage	Labour Market and Skills	Environment and Climate Change	Education
Culture	Social Inclusion, Equity	Public Works	Tourism	Digital Governance